

Priority Code	Priority Description	Type of Work Examples
1	Immediate	Safety & Emergency* Fast Track
2	High	Non-Imminent safety / clearance violations Underground Projects
3	Normal	New Business overhead projects System upgrade/improvement Transfers Road Widening Relocation
4	Low	Future civic improvement projects (date unknown) Future system improvement
5	Miscellaneous	For record only

*Safety & Emergency issues require a phone call to the responsible party's first in addition to the creation of a ticket.